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GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS

DEPARTMENT OF TRADE, INDUSTRY AND COMPETITION

NO. 7845

21 August 2026

**Publication of Draft Guidance on Repair, Service, and Maintenance Aftermarkets.****21 August 2026****1. BACKGROUND**

Notice is hereby given that the Competition Commission ("the Commission") has published the Guidance on Repair, Service, and Maintenance Aftermarkets on its website and is gazetted in terms of section 79 of the Competition Act, 89 of 1998, as amended ("the Act").

The Commission seeks to provide guidance on its analytical approach to investigations of restrictions in the repair, service, and maintenance aftermarkets for technology goods. The guidance note is accompanied by a background note, which discusses regulatory approaches to repair, service, and maintenance aftermarkets and presents the concerns that the Commission has identified in these aftermarkets.

The guidance note provides aims to provide guidance on how the Commission will define the relevant markets and assess market power. Further, the guidance explains the categories of conduct or restrictions in repair, service, and maintenance aftermarkets that may reduce or prevent competition and the justifications that the Commission may consider in its investigations and analysis of complaints.

2. INVITATION TO COMMENT

The public is invited to submit comments on these draft guidelines by 16h00 on 21 September 2026. Written submissions can be sent to repairguidance@compcom.co.za. All submissions will be reviewed, and a final guideline published by the Commission.

The draft Guidance on Repair, Service, and Maintenance Aftermarkets is available at <https://www.compcom.co.za>

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